

Responsible Ireland Survey 2012

Over 100 Irish CEOs were asked about their opinions on Corporate Responsibility and Sustainability in September 2012. CEOs were chosen from the top 1000 companies and were interviewed over the phone by Amárach Research on behalf of Business in the Community Ireland. For the purposes of the research the term 'corporate responsibility' was defined as the ethical, economic, environmental, and social impacts and issues that concern the private sector. There are many different terms used to capture this concept, including

sustainability, corporate social responsibility, corporate citizenship, ESG (environmental, social, and governance), and others. The following report provides an overview of the statistics that were revealed.



Business in

Community

Ireland

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CEO Attitudes towards Corporate Responsibility and Sustainability

Ireland's business reputation......

Our reputation is improving faster abroad than at home...

58% ncrease at home

While abroad....

70% increase

Corporate Responsibility has a role to play in improving reputation...

What is the impact of CR activities?

56%

71%

.....of CEOs believe that CR activities give them a competitive advantage

.....of CEOs believe that CR activities have a positive impact on the bottom line

Where are companies focusing their activities.....







Community 69%

Workplace **56%**

Environment

Marketplace



Emlpoyee engagement initiatives are becoming a central part of CR strategy Return on the little street

Main benefits of engagement in CR practices....

Improved brand image/reputation

Staff Recruitment/Retention

Customer relations

New business

Community relations

Reduced Costs

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Are companies measuring and reporting on their activities?

58% of companies are doing some form of non financial reporting

However, when it comes to measuring the impact of CR activities.....

20%

are not measuring CR activities

22%

use adhoc or word of mouth measurement



Measurement of CR allows for management of policies and practices and assists companies to communicate about their practices in a valuable way Ethiological

Engagement with CR......

HR
departments
were viewed as
the most
engaged with
CR

F<mark>inance</mark> dep<mark>artme</mark>nts were highlighted as least engaged

55%

of companies include CR as a KPI in personal appraisals 88%

of CEOs feel a personal dedication to having a responsible business agenda

Engagement levels are growing and with more and more CR activites focused on the workplace CR is playing a key role in shaping the work ethos of many companies







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Business in the Community Ireland, Responsible Ireland Survey 2012